ADAM **BELL**

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Disciplined, hardworking undergraduate student. Loves technology and helping people. Motivated to learn, solve problems, and drive innovation. Accustomed to handling sensitive, confidential data. Values professionalism, integrity, and teamwork.

EXPERIENCE

OCT 2015 – PRESENT
ADVANCE REPAIR AGENT, GEEK SQUAD

Managing the customer experience for clients and helping find solutions to tech problems.
Responsible for coaching the sales team, building trust and explaining services and technology. Represents as a master in technology for PC's, Smart Phones, and Televisions.
Maintains, repairs, and services over 100 technical products daily.

OCT 2014 – OCT 2015
INFORMATION TECHNOLOGIES OPERATIONS AGENT, GEEK SQUAD

Solutions expert, managing the check-in and check-out experience for clients and helping find the complete solution for their tech problems. Consultation Agents also coach the sales team, building trust and explaining services and technology to help staff match available services with the challenge's customers are facing. Their knowledge of services, technology and business group strategies in partnership with the sales team ensures no client is ever left unserved or underserved.

EDUCATION

GRADUATION DATE: FALL 2019
BACHELOR OF SCIENCE – BS, COMPUTER SCIENCE, UNIVERSITY OF NORTH TEXAS

CERTIFICATES

COMPUTER SCIENCE AND ENGINEERING CYBERSECURITY CERTIFCIATE
DESIGNATED BY NATIONAL SECURITY AGENCY AND DEPARTMENT OF HOMELAND SECURITY

PROJECTS

PORTFOLIO WEBSITE:
https://adambell95.github.io/
AUGMENTED REALITY ANDROID APPLICATION:
https://github.com/adambell95/Paberry-s-peasants-

SKILLS

- Technical Support
- Microsoft Office
- Windows Operating Systems
- Software Development
- Web Development

- C++, Python
- HTML, CSS, JavaScript
- Computer Networks
- Android Software Development
- Linux, Unix, macOS